

# OPPORTUNITIES FOR DIGITAL SERVICES TRADE IN CENTRAL ASIA AND CAREC

A complex digital illustration on the right side of the slide. It features a central globe with a network of white nodes and lines connecting them, representing digital connectivity. Surrounding the globe are various icons: a satellite, a location pin, a laptop, a gear, a shield with a lock, a magnifying glass, a person with a gear, a mail envelope with the number '24', and a bus. The background is filled with binary code (0s and 1s) and glowing blue and white lines, creating a futuristic, data-driven atmosphere.

**Rolando Avendano**  
Economic Research and Cooperation Department

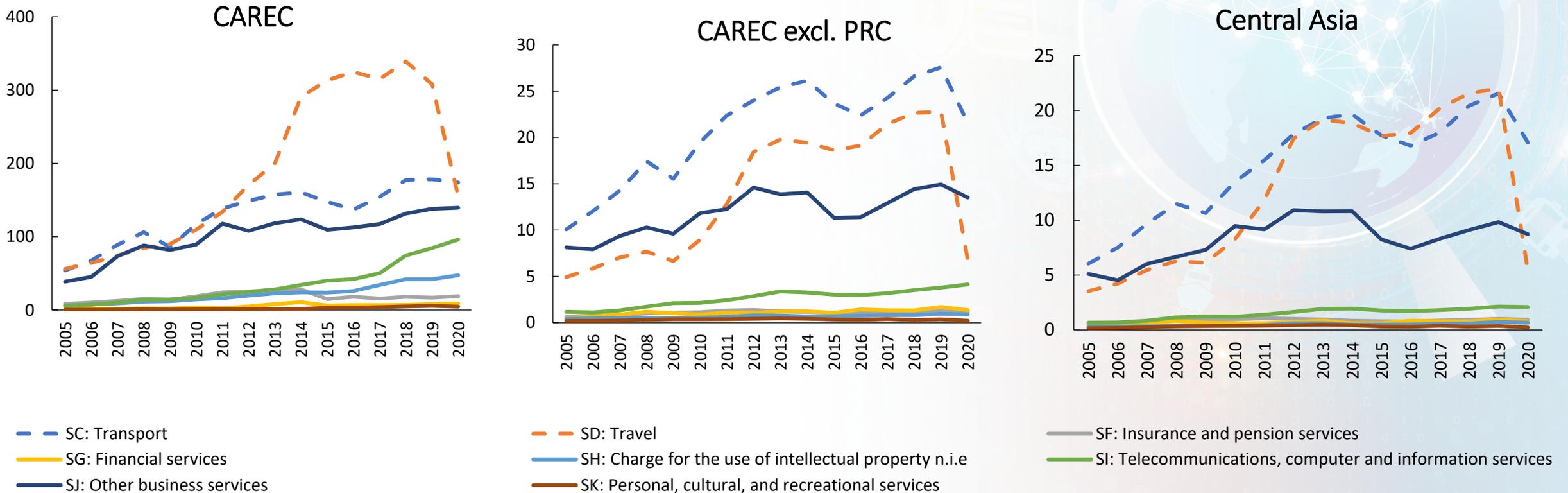
RCI-POD No. 29  
Liberalizing Services and Promoting Digital Services: Prospects for Enhancing Trade in CAREC Countries  
15 March 2022

# Background and motivation

Third unbundling and servicification

Digitalization and COVID-19 shock

Trade in Services in CAREC region and C. Asia, by Sector (in billion USD)



**Note:** Solid lines denote digitally deliverable services, dotted lines are non-digitally deliverable service items.

**Source:** Source: ADB calculations using WTO-UNCTAD.



# Digitally deliverable services in Asia: Examples



- Claim underwriting (PRC)
- Claim management
- Digital insurance (Indonesia, Viet Nam)
- Life insurance
- Freight insurance



- FinTech, Digital payments (Singapore)
- Marketplace platforms for SMEs (Indonesia)
- Brokerage services
- Credit card services



## Charges for the use of intellectual property n.i.e.

- Use of proprietary rights (patents, trademarks)
- Patent portfolio, licenses (PRC)
- Franchises fees



## Information, Computer and Telecommunications services

- Internet, mobile telephony
- Data transmission, data processing, cloud computing (Pakistan, Georgia), data storage (India)
- ITC support (Tata, Infosys, Wipro)



## Other business services

- Professional services (legal, accounting, advertising) (India, Kazakhstan, Turkmenistan, Azerbaijan)
- Management consulting services (BPO, BPM) (Philippines)
- Technical services (engineering, architectural, scientific)

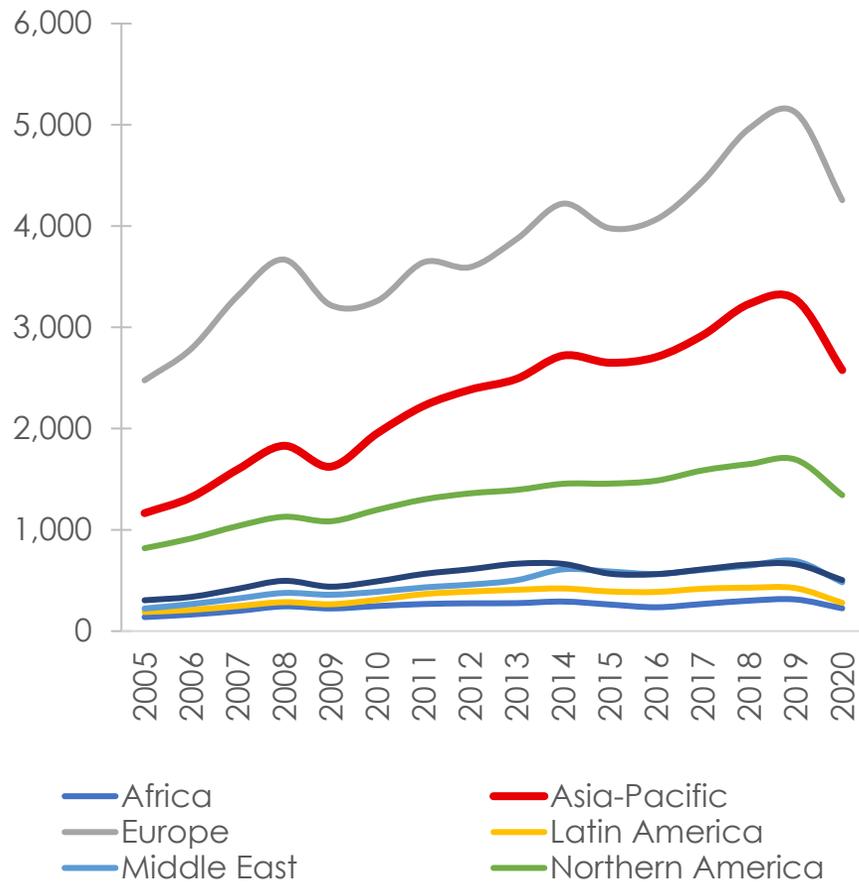


## Personal, cultural, recreational

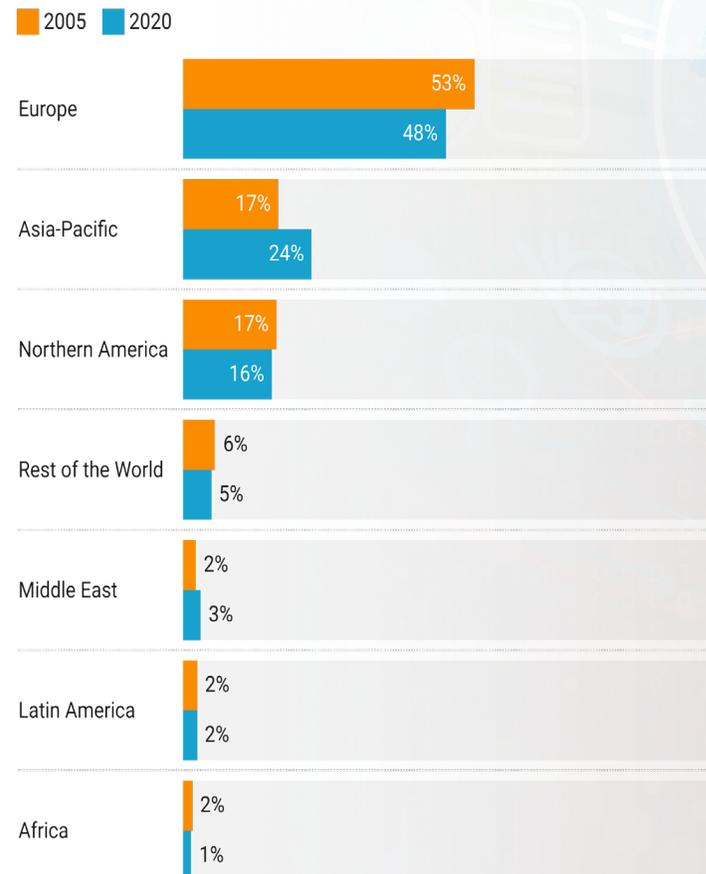
- Audio visual services
- Health services (PRC, Indonesia)
- Education services (Singapore)
- Heritage and recreational services
- Other personal, cultural, and recreational services (Kyrgyzstan)

# Digital services trade accelerating in Asia and the Pacific, while share for Central Asia remains modest

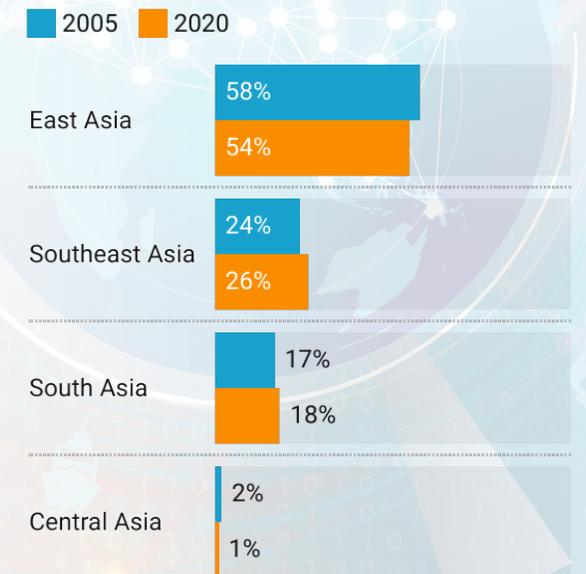
## Total services



## Global share in digital services trade

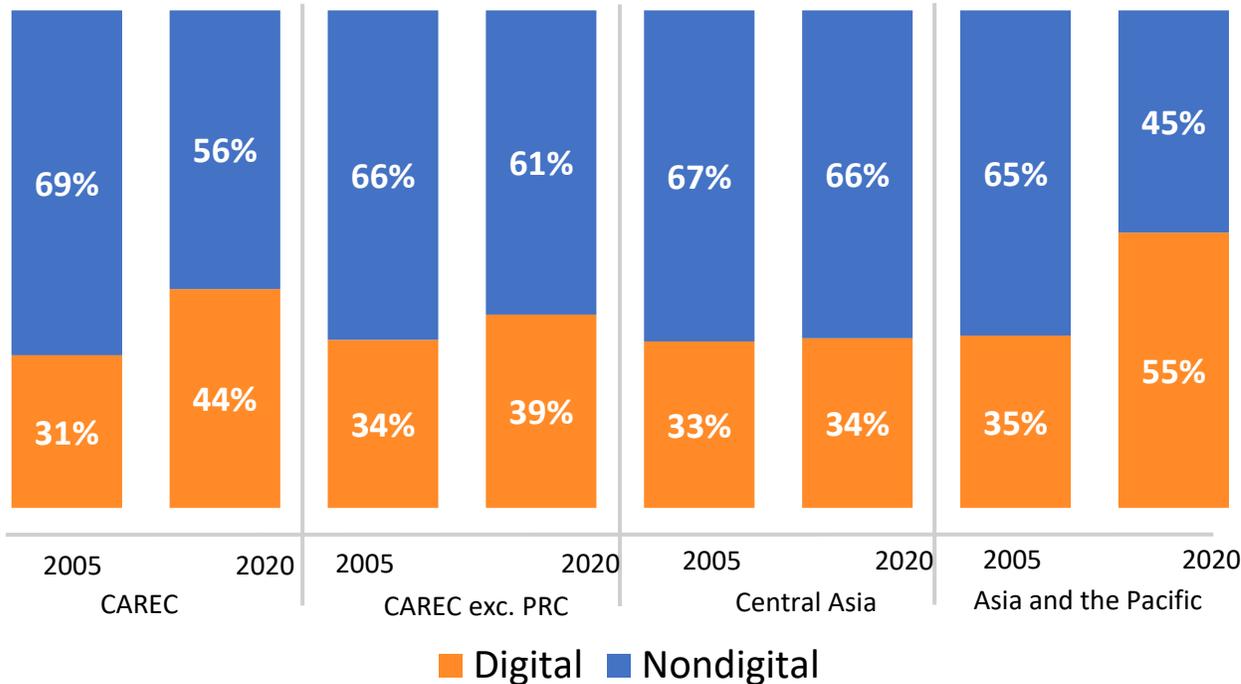


## Regional share in digitally delivered services trade



# Services trade in CAREC and Central Asia is predominantly non-digital, with a shift after COVID-19

Share of digital and non-digital services in CAREC and Central Asia

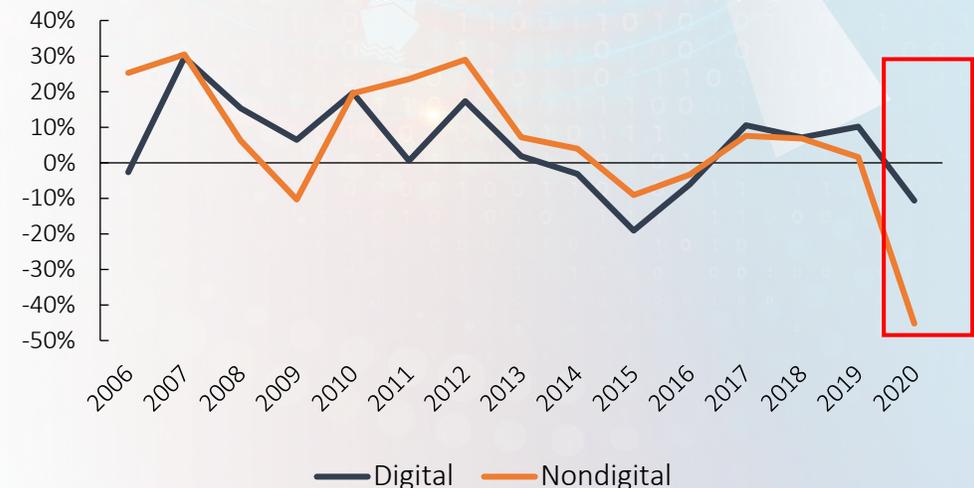


Source: ADB estimates, based on WTO-UNCTAD (accessed 21 July 2021).

DDS trade growth – CAREC (%)

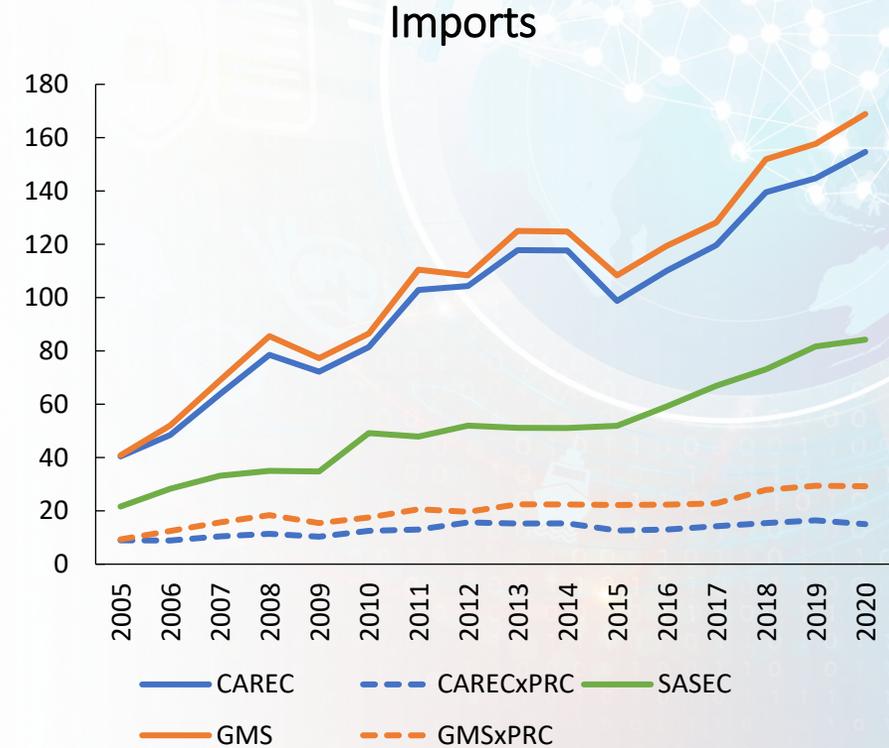
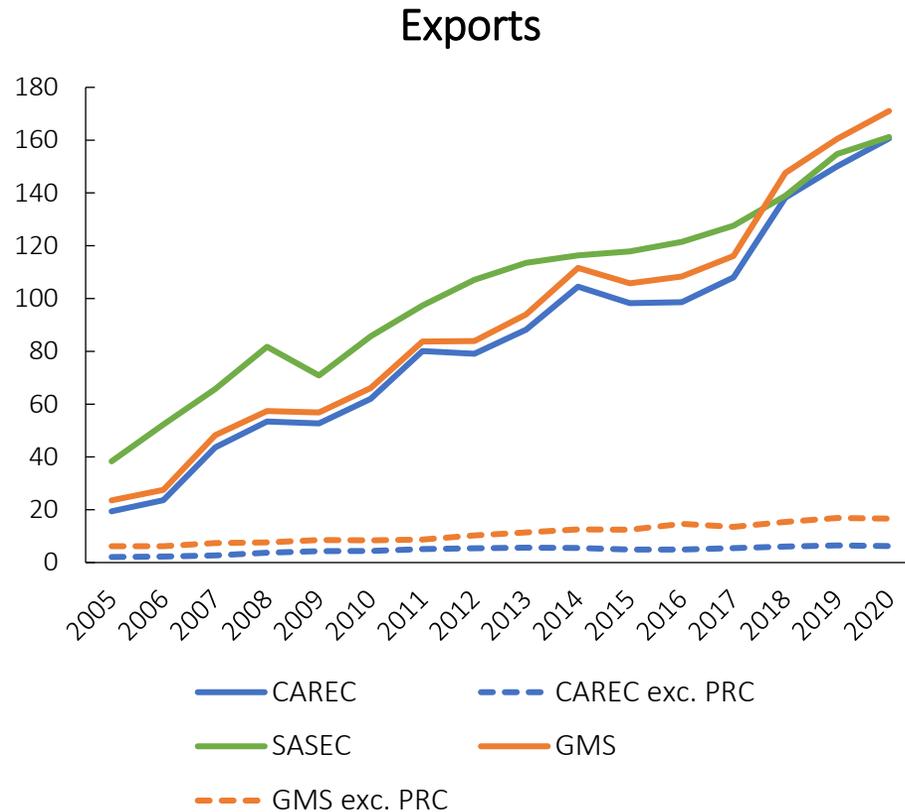


DDS trade growth - Central Asia (%)



# Trade in digital services has evolved similarly across subregional initiatives

Digital services trade in developing Asia by subregional initiative  
(USD billion)



Note: Dotted lines indicate estimates by subregion excluding People's Republic of China.

Source: ADB estimates, based on WTO-UNCTAD (accessed 21 July 2021).

# Digital services exports in Asia remain highly concentrated

Top Asian Exporters in Asia, CAREC and Central Asia, 2020  
(\$ million)



Source: ADB calculations using WTO-UNCTAD (accessed 21 July 2021).

# Drivers of digital services trade

## ■ Human Capital:

educational attainment, technical skills to make full use of digital technologies

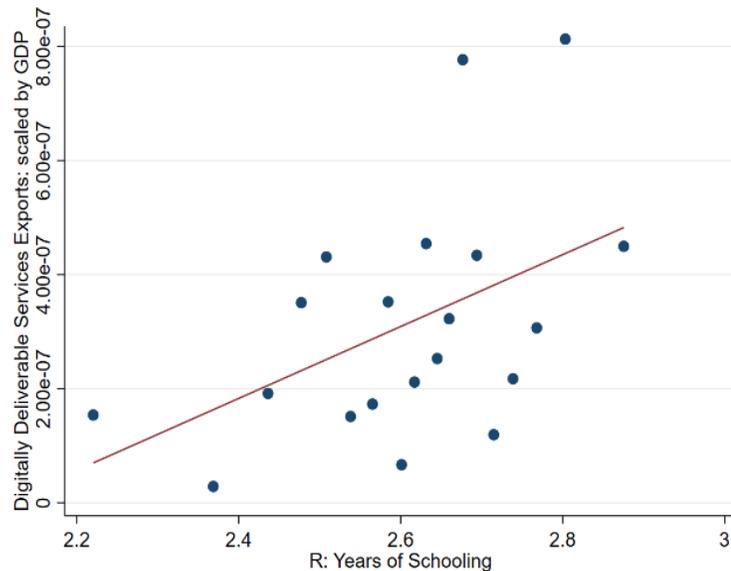
## ■ Digital connectivity:

availability, quality, cost and divide

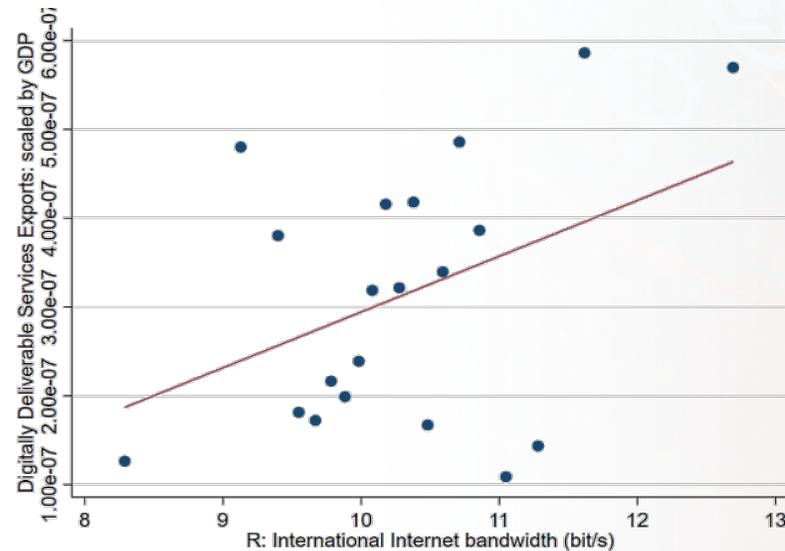
## ■ Investments:

telecommunication and digital solutions

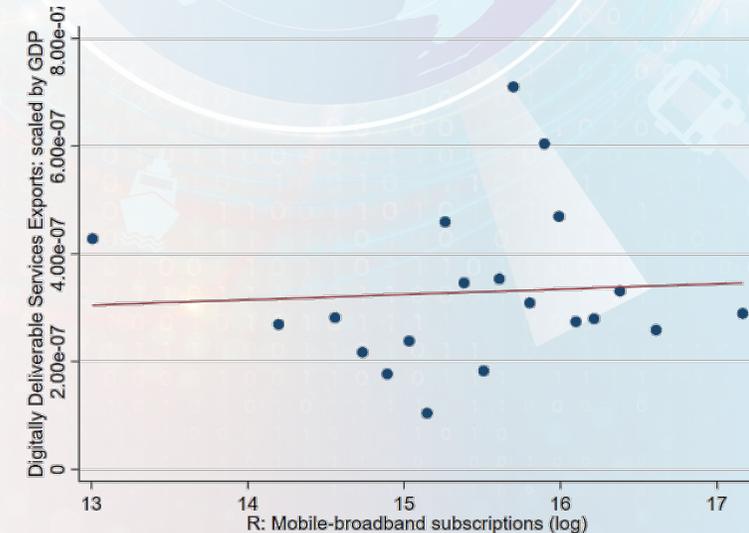
### Expected Years of Schooling



### International Bandwidth per Internet User (bit/s)



### Mobile Broadband Subscriptions

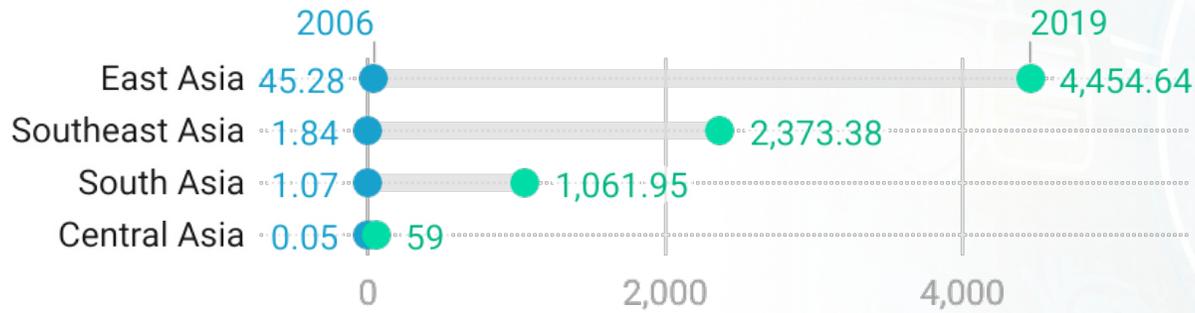


Note: Values are for reporters.

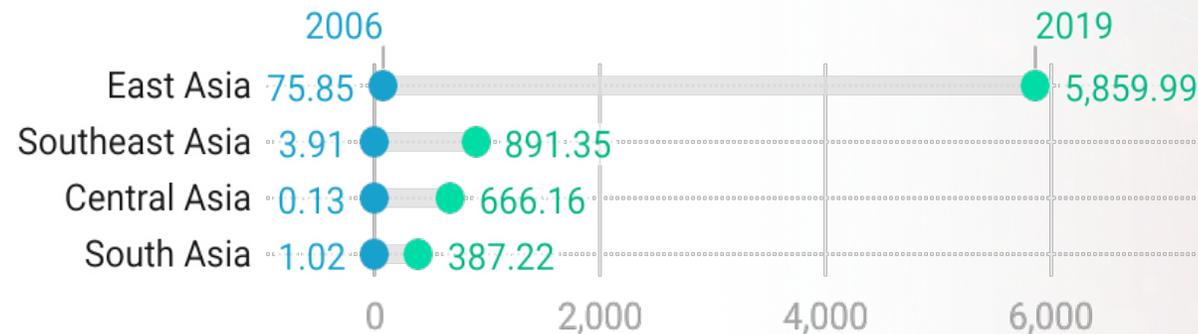
Source: ADB calculations based on BATIS and UNDP (accessed July 2021)

# Intra and extraregional digital connectivity by subregion

Average Intraregional Internet Bandwidth, by subregion (Gbps)



Average Extraregional Internet Bandwidth, by subregion (Gbps)



Note: Values refer to the average internet bandwidth among economies belonging to the same subregion.

Source: ADB calculations using data from Telegeography. Global Internet Geography.

# Data restrictions and digital services trade

- Trade in digital services is reliant on the transmission of data across economies
- Categories of data-related policies
  - Data localization policies (DL)
  - Local storage requirements (LS)
  - Conditional flow regimes (CF)
- Proportion of data localization measures applied by Asian economies is larger than the rest of the world (70%).

## Impact of Cross-Border Data Restrictions Summary of Results

		Digital services imports			
		Overall	DL	LS	CF
Sectors/Region		Reference: Non-Digital			
Digital	World	-14%			
	Non-Asia	-9%	-0.6% <sup>a</sup>	-24%	-8%
	Asia	-70%	-94%	-29%	-45%

<sup>a</sup> = statistically insignificant; DS = Telecom, Computer, Information, Insurance, Financial.

# International Regulations

## World Trade Organization

- Main obligations of the regulation of digital trade under the existing WTO legal framework can be found in the **GATS Telecom Annex**.

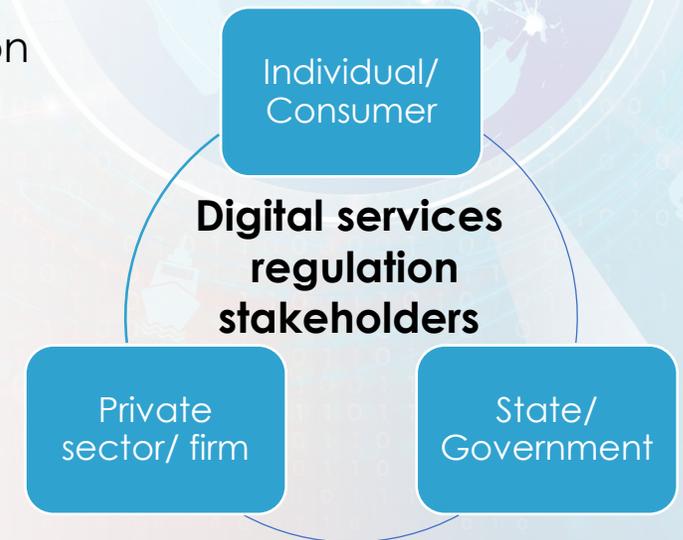
*“service suppliers shall be accorded access to and use of public telecommunications transport networks and services on reasonable and non-discriminatory terms and conditions”*

- **Three elements to consider:**

- **Classification:** goods or services trade? Critical practical implication on border measures vs. domestic regulations
- **Liberalization levels:** from «none» to «unbound»
- **Exceptions:** allowing WTO Members to deviate from their trade obligations

## Regional Trade Agreements

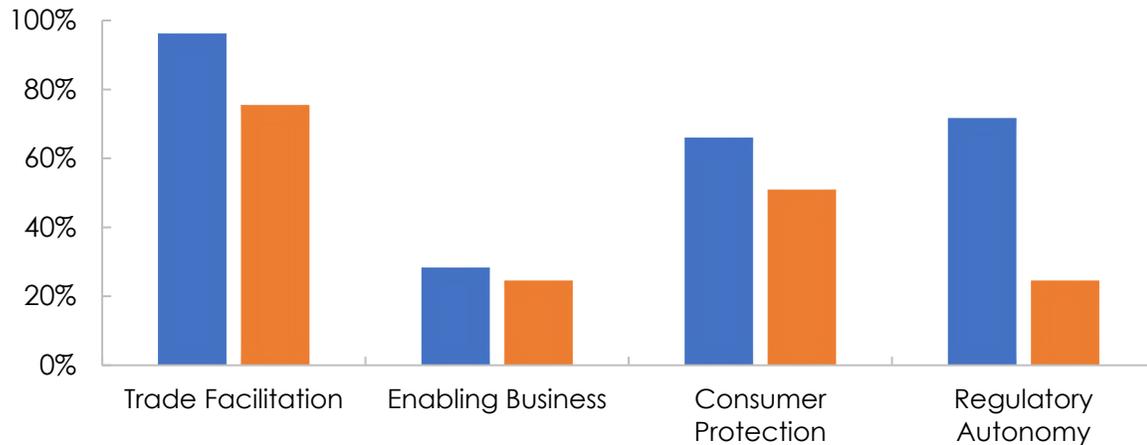
- Three main sovereign approaches (United States, the PRC, European Union) reflected in trade agreements
- Balancing the interests of stakeholders with different priorities.



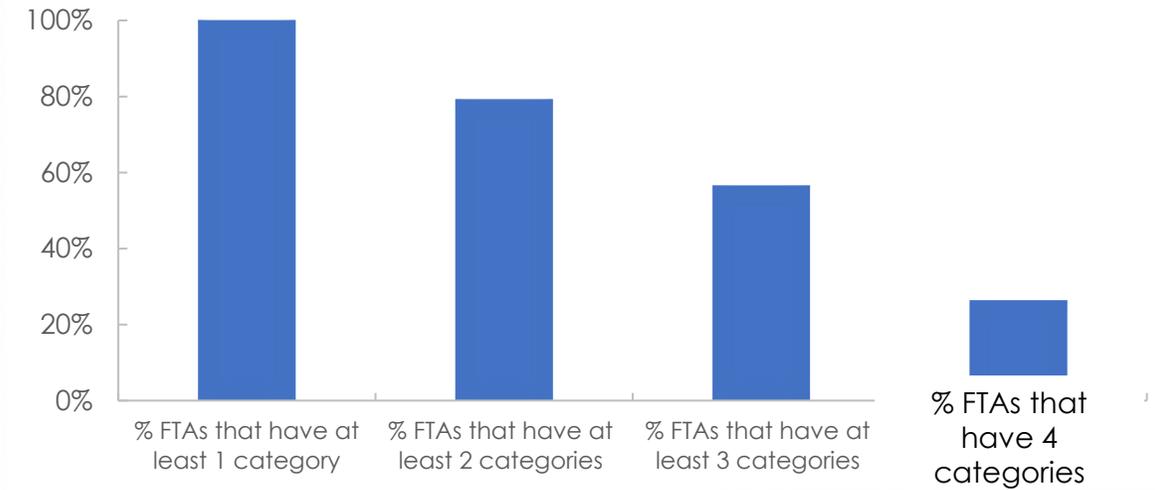
# Agreements and of digital provisions have been increasing over the last decades

## Percentage of FTAs with...

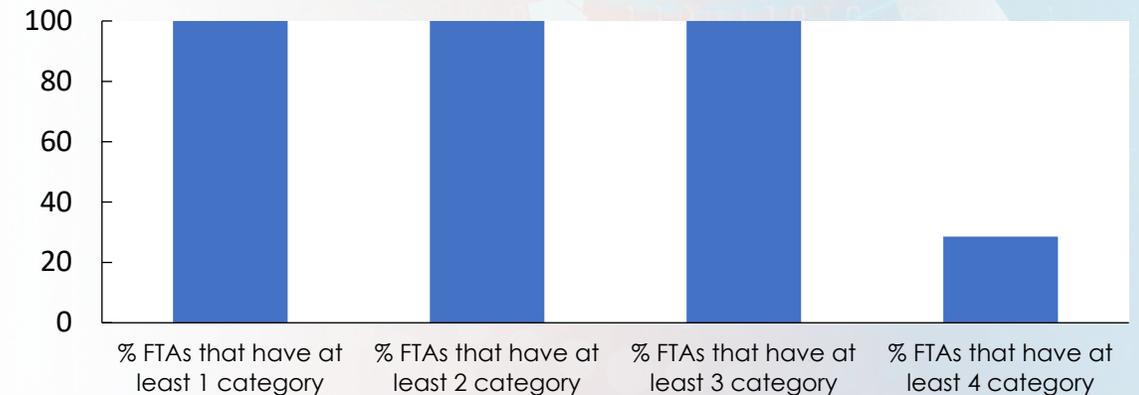
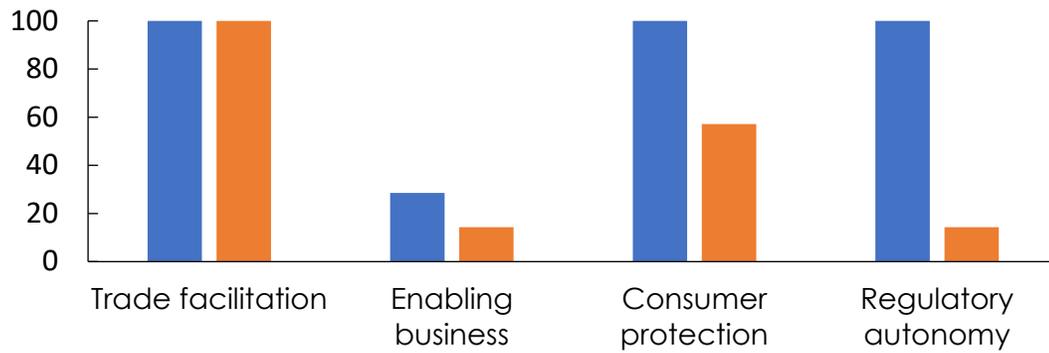
### ... at least one provision in each category



### ... provisions in at least one to all categories



CAREC



- % of FTAs that have at least one provision in the category
- % of FTAs that have at least two provisions in the category

# Domestic Regulations

## Services regulations

Transparency

Deregulation

Qualification requirements and procedures

Technical standards

Licensing requirements

## International Cooperation in Domestic Regulations

Mutual recognition agreements

## Cybersecurity

Safety of digital services trade transactions

Confidentiality, integrity, and availability of information

Legitimate policy objectives vs. Protectionism?

Lack of adequate regulatory framework and limited capacity

Formal (e.g., WTO plurilateral negotiations) or informal cooperation arrangements (e.g., MoU)

## E-commerce related legislation in CAREC economies

Legislation	Afghanistan	Azerbaijan	People's Republic of China	Georgia	Kazakhstan	Kyrgyz Republic	Mongolia	Pakistan	Tajikistan	Turkmenistan	Uzbekistan
E-transactions	*	•	•	•	•	•	•	•	•	•	•
E-documents	*	•	•	•	•	•	•	•	•	•	•
E-signatures	*	•	•	•	•	•	•	•	•	•	•
International certificates and foreign signatures	*	•	•	•	•	•	•	•	•	•	•
Privacy	*	•	•	•	•	•	*	*	•	•	•
Cybercrime	•	•	•	•	o	o	o	•	o	o	o
Consumer Protection	•	•	•	o	•	o	•	*	*	•	o

\* = specific legislation or modern statutes are available that are generally compliant with international instruments (with minimum provisions applicable to e-commerce transactions).

o = there is no specific legislation but there is general legislation (such as civil or criminal codes) that is applicable to all kinds of transactions and is considered media-neutral legislation or statutes.

\* = there is incomplete legislation, outdated provisions, or a law has yet to be enacted.

# Key messages

- Central Asia's trade in digital services has grown but remains modest whereas CAREC's DDS trade has thrived driven by PRC.
- The ability to unlock its potential hinges on investment in human and physical capital, digital connectivity, and policy environment (e.g., freer access to internet and data flows)
- Liberalization and deregulation of digitally deliverable services can raise real income and help strengthen GVC participation across the board
- The need for safeguarding cybersecurity, data protection and privacy should be weighed against supporting freer data flows
- Economy-level regulatory reforms should be complemented by bilateral and regional cooperation

# Policy Recommendations

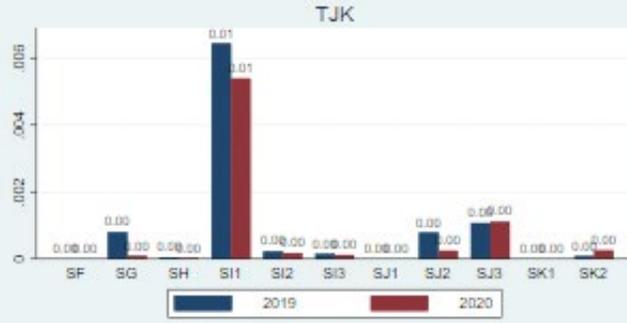
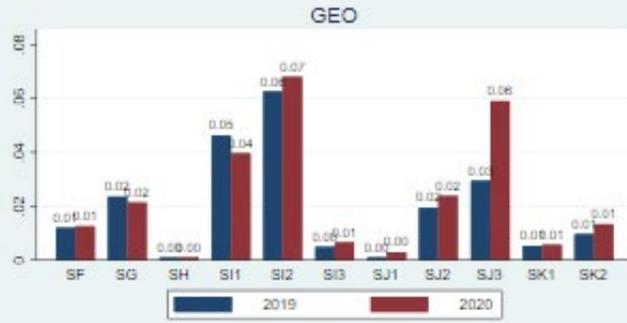
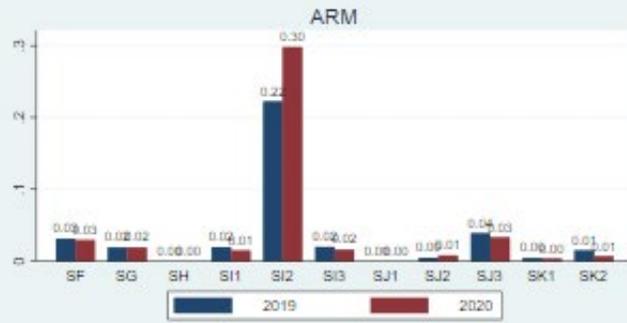
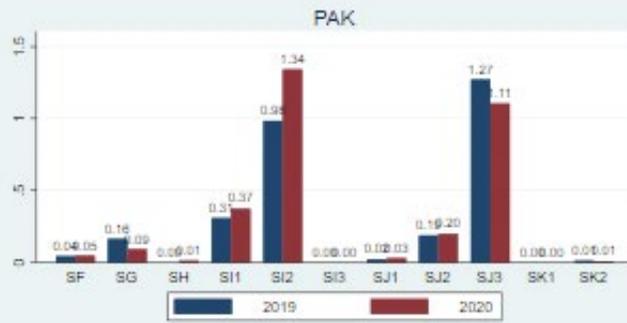
- Investments in human capital (digital capacity), ICT infrastructure and connectivity → CAREC Strategy to accelerate digital trade
- Services sector deregulation and trade liberalization
- Balancing between data protection/privacy and data flows
- International cooperation for transparent, fair and harmonized regulations, taxation of digital services, and liberalization through RTA and DEPA → Harmonization of legal frameworks
- Possible differential impacts and trade-offs, for example for skilled vs. unskilled workers, or in urban vs. rural areas → competitiveness vs. distributional impact

# Thank you!

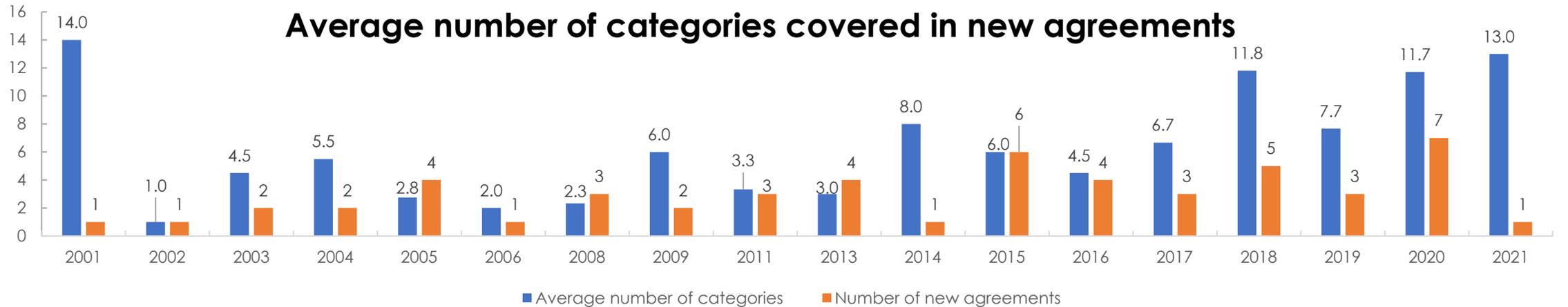
Asian Economic Integration Report 2022 - Theme Chapter

[https://aric.adb.org/pdf/aeir/AEIR2022\\_7\\_theme-chapter-advancing-digital-services-trade-in-asia-and-the-pacific.pdf](https://aric.adb.org/pdf/aeir/AEIR2022_7_theme-chapter-advancing-digital-services-trade-in-asia-and-the-pacific.pdf)

# Main exports by economy

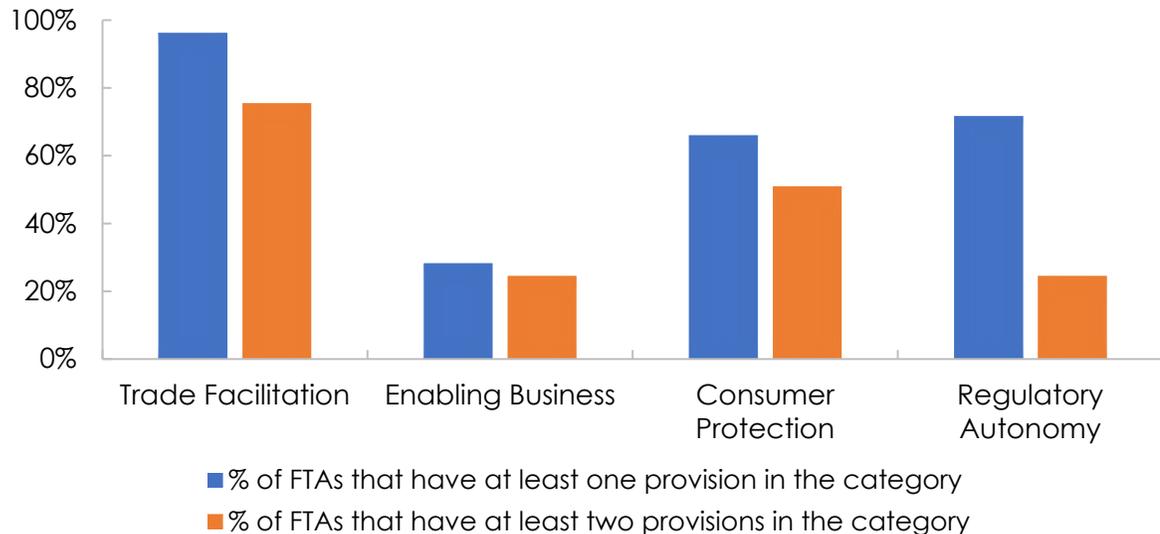


# Both, the number of agreements and of digital provisions have been increasing over the last decades

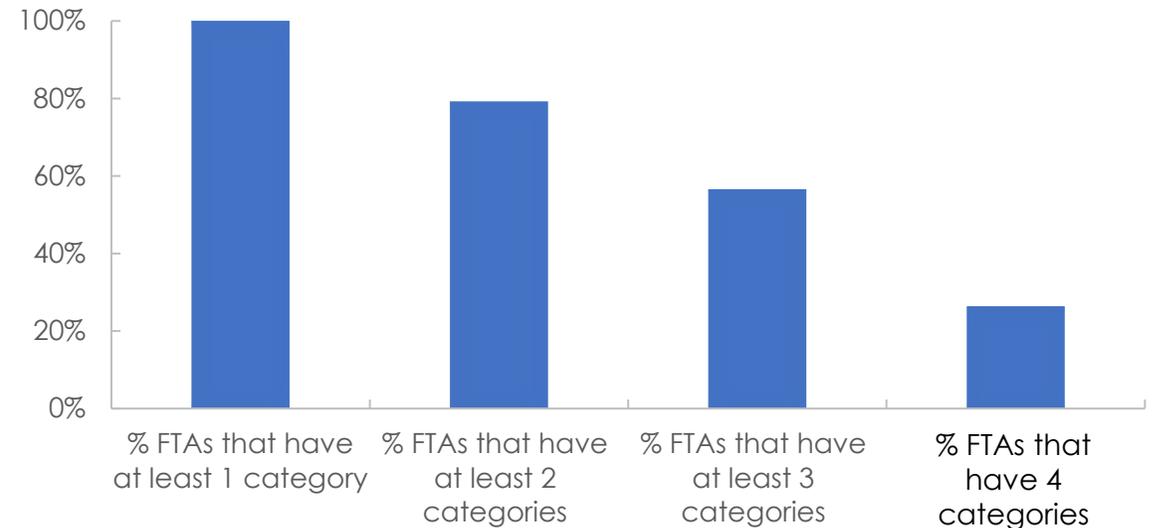


## Percentage of FTAs with...

### ... at least one provision in each category



### ... provisions in at least one to all categories



# New international tax rules and digital services: Implications for Asian economies



## Tax revenues

- Different impacts across jurisdictions
- Higher tax certainty and sustainability
- Trend towards VAT/GST collection on imported digital services



## Trade

- Risks of unilateral measures, tariffs or other barriers to trade
- Consistency between tax and WTO rules to prevent future disputes



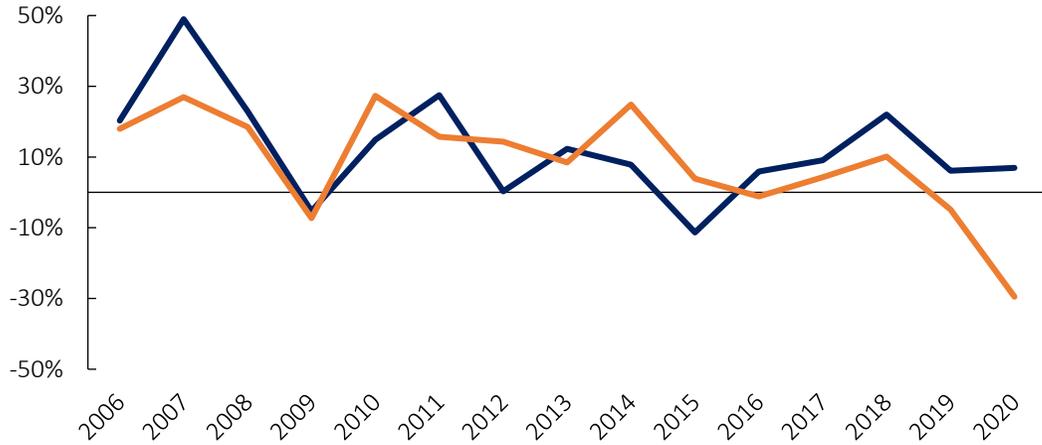
## Competition / FDI

- Domestic and international law amendments required
- Administrability of tax admin., firm-data collection
- Coordination to enter into force in 2023

- Ensuring level playing field between foreign and domestic providers
- Scope of preferential tax regimes may evolve following Pillar 2 implementation

# Digital services were resilient during COVID-19

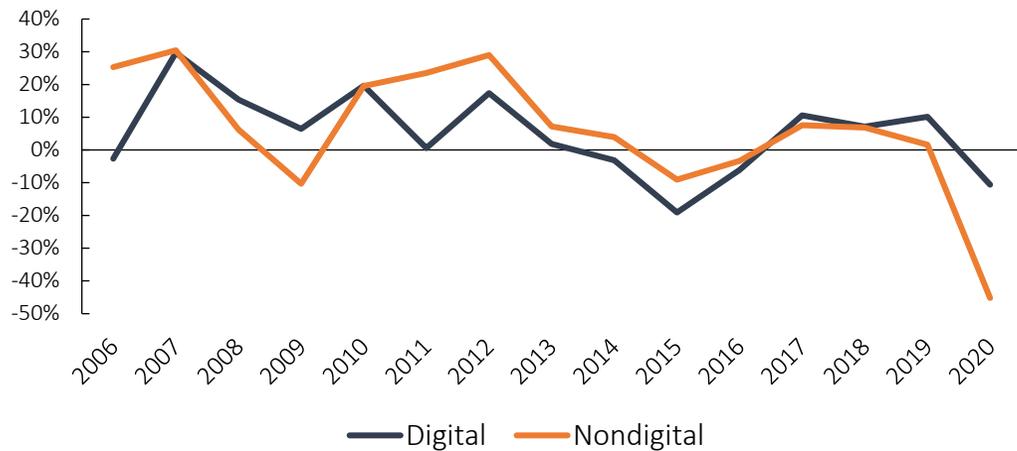
## CAREC



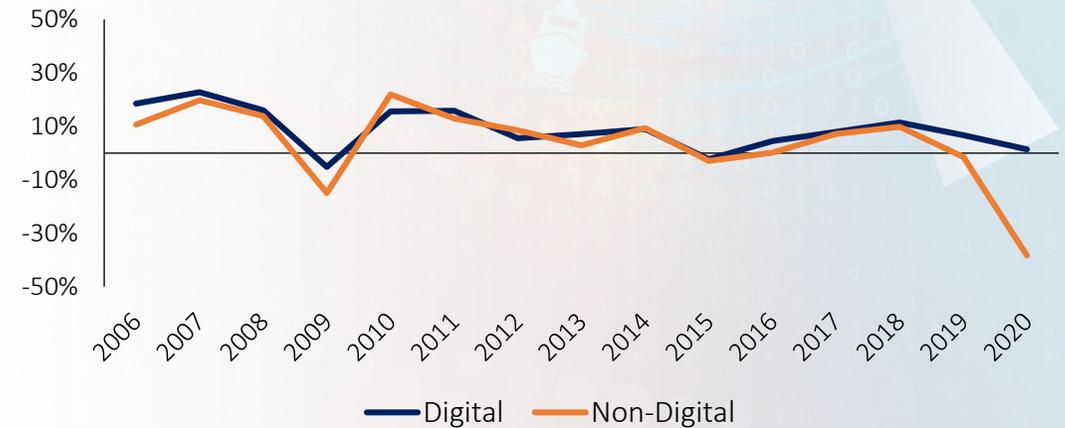
## CAREC exc. PRC



## Central Asia



## Asia and the Pacific



Source: ADB estimates, based on WTO-UNCTAD (accessed 21 July 2021).